



AQUILA IS HIRING!

JOIN OUR AWARD-WINNING TEAM



TOUR GUIDE INFORMATION

Do you have a **passion** for Saint John and the Bay of Fundy? Do you love meeting new people and learning all about your region? Would you like to be part of an **award-winning team**? Aquila Tours is hiring Tour Guides for the **2024 Cruise Ship Season**!

We invite you to step up and share your love for Saint John and our beautiful Bay of Fundy region with people from around the world. Working on cruise ship days throughout the season with a busy schedule during **September and October** – this paid position is well-suited for those with a flexible schedule, those who have recently retired, entrepreneurs building a new business, stay-at-home parents, and more! We are currently seeking new team members for the following experiences led by Tour Guides:

City Tours

Our most popular experiences for our guests. From our half-day Saint John Highlights tours to exciting full-day excursions like our iconic Top 10 Best of Bay of Fundy tour, our motorcoach-based City Tours show the best the region has to offer. Our excursions give guests once in a lifetime experiences like walking on the ocean floor, savouring a cup of fresh world-famous Bay of Fundy seafood chowder, stepping inside our historic City Market, and more! These experiences are often groups of 30-50 guests, with our Tour Guide providing captivating historical commentary, entertaining with engaging stories, and managing various stops along the journey. City Tours vary in length from half-day to full-day, and operate on *all* cruise days.

Walking Tours

Do you love to explore areas filled with historical architecture AND want to get your steps in? Aquila's walking tours fully immerse guests in the charm and wonder of Uptown Saint John – allowing them to delight in the flavours of the Maritimes on our Saint John for Foodies Tour or travel through time on our Place Fort LaTour & Harbour Passage Walking Experience. Our walking tours are groups of 20 guests or less, led by our Tour Guides on foot to various Uptown Saint John locations while providing engaging historical commentary. Walking tours vary between 2-3 hours in length, with the possibility of more than one tour per cruise day, rain or shine, and operate most cruise days.

We'll provide you with **top-notch training** to provide wonderful tour experiences. You just need to bring an enthusiasm for our region that's contagious and a desire to ensure each visitor has an amazing experience on tour. Fluency in English is required, and while fluency in languages other than English is not necessary, it is always an asset!

If this sounds like you, we want to meet you! Reach out to work@aquilatours.com for more information. We'd love to have you join our team of award-winning Aquilamazing Tour Guides!

Location: Saint John, New Brunswick, Canada

Type of Employment: Seasonal

ABOUT AQUILA

With more than 40 years of experience in the tourism industry, Aquila is the preferred tour operator for cruise lines operating shore excursions in the port of Saint John, New Brunswick, Canada. Aquila offers cruise guests with unique excursions that feature the region's most popular sights and off-the-beaten-path experiences that only locals can provide. With the encouragement of top executives from several major cruise lines, Aquila established a Center for Cruise Excellence in 2007. Aquila's Center for Cruise Excellence offers training programs in the areas of Tour Operator Excellence, Tour Guide Excellence, Shore Excellence, and Port Excellence, all designed to help key players in cruise destinations around the world achieve and deliver excellence.

At Aquila, we pride ourselves on being the best and providing memorable experiences for our guests. We are a company that cares about doing the right thing and that belief is woven into our values. We believe in creating an environment of diversity and community engagement where our team can flourish. That means our culture embraces all backgrounds and is committed to creating safe spaces for our team regardless of what we look like, where we come from, or who we love. Each of our team members plays an important role in the impact at home in our local community, and on the many international destinations where our training reaches.

Aquila is an equal opportunity employer prohibiting harassment and discrimination. We are committed to equality, diversity, and inclusion for all current and potential employees. All employment decisions are based on business needs, job requirements and individual qualifications and are made free of any of the prohibited grounds outlined in the New Brunswick Human Rights Act including age, marital status, family status, creed or religion, physical disability, mental disability, race, colour, ancestry, place of origin, national origin, social condition, political belief or activity, sexual orientation, gender identity or expression, and sex (including pregnancy). Aquila is proudly Rainbow Registered. By exceeding the set of standards set by the Canada's 2SLGBTQI+ Chamber of Commerce (CGLCC) national accreditation, the Rainbow Registered designation affirms that Aquila is a safe, welcoming, and accepting place. Learn more about this program at rainbowregistered.ca

Aquila Contact Information:

Samantha MacVey

Human Resource & Cruise Manager

work@aquilatours.com

